

AKiddos Educare & Learning [Online Class Customer Satisfaction Survey]

Thank you for taking the time to complete our survey. Your feedback is invaluable in helping us enhance our online classes and deliver the best learning experience possible.

感谢您抽出宝贵时间完成我们的调查。您的反馈对我们提升线上课程质量并提供最佳学习体验至关重要。

Name (Student/Parent) / 姓名 (学生/家长) : *

Student: Tan Xuen Ning Parent: Elaine Tan

Contact Number 联系号码 *

[REDACTED]

Level 级别 *

- ☐ Form 1 中一
- ☐ Form 2 中二
- ☐ Form 3 中三
- ☒ Form 4 中四
- ☐ Form 5 中五

What online classes did you attend? *

你参加了什么网课?

- ☒ Secondary BM (Penuliasan) 中学马来文 (书写)
- ☒ Secondary BM (Tatabahasa/Sistem Bahasa) 中学马来文 (语法)
- ☒ Secondary BI 中学英文

Overall Satisfaction 总体满意度

How satisfied were you with the online class overall? *

您对在线课程的整体满意度如何?

1 2 3 4 5

NOT SATISFIED 不满意 ☐ ☐ ☐ ☒ ☐ VERY SATISFIED 非常满意

Would you recommend this class to others? *

您会向其他人推荐这门课吗?

- ☒ Yes 会
- ☐ No 不会

Class Content 课程内容

How would you rate the quality of the content presented in the class? *

您如何评价课程中呈现的内容的质量？

	1	2	3	4	5	
Poor 不佳	☐	☐	☐	☒	☐	Very good 非常好

Did the class cover the topics you expected? *

课程涵盖了您期望的主题吗？

- ☒ Yes 有
- ☐ No 没有

How relevant was the content to your needs? *

内容与您的需求的相关程度如何？

- ☒ relevant 相关的
- ☐ irrelevant 不相关的

Instructor Evaluation 导师评价

How would you rate the instructor's knowledge of the subject? *

您如何评价导师对该学科的了解？

	1	2	3	4	5	
Poor 不佳	☐	☐	☐	☐	☒	Very good 非常好

How would you rate the instructor's ability to explain the material clearly? *

您如何评价讲师清晰解释材料的能力？

	1	2	3	4	5	
Poor 不佳	☐	☐	☐	☐	☒	Very good 非常好

Was the instructor engaging and interactive? *

导师是否具有吸引力和互动性？

- ☒ Yes 是
- ☐ No 否

Technical Aspects 技术方面

How would you rate the quality of the platform used for the online class (e.g., Zoom, Google Meet, etc.)? *

您如何评价在线课程所使用的平台（例如 Zoom、Google Meet 等）的质量？

	1	2	3	4	5	
Poor 不佳	☐	☐	☐	☐	☒	Very good 非常好

Did you experience any technical difficulties during the class? *

If you did, please leave your comments in Suggestions and Comments Section in section 6.

您在课堂上遇到任何技术困难吗？

如果有的话，请在第 6 部分的建议和评论部分留下您的评论。

- ☐ Yes 有
- ☒ No 没有

How easy was it to access the online class materials (AKiddos website: Document Folders, Online Assessments, etc)? *

进接在线课程材料有多容易（AKiddos 网站：文档文件夹、在线评估等）？

	1	2	3	4	5	
Not easy 不容易	☐	☐	☐	☐	☒	Very easy 很容易

Suggestions and Comments建议和意见

What did you like most about the class? *

你最喜欢这堂课的什么?

老师与我们的互动

What could we improve? *

我们可以改进什么?

很好了不需要改进

Do you have any other comments or suggestions? *

您还有其他意见或建议吗?

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Thank you for sharing your feedback! Your input is invaluable in helping us enhance our online learning experience. If you'd like us to follow up with you, please leave your email address below.

感谢您分享反馈! 您的意见对我们提升线上学习体验非常宝贵。如果您希望我们与您进一步联系, 请在下方留下您的电子邮箱地址。

Email 电子邮件/联系号码

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